

When you make a booking with WindSurfYoga you agree with all the terms and conditions stated by WindSurfYoga (which later can be called WSY). It's important you are familiar with our **terms and conditions** before agreement. When you book we will state that you read our terms and conditions as well as the information on our website.

#### ORGANISATION

WindSurfYoga

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BANK ASNBank

IBAN NL52 ASNB 0709 0232 78

#### WEBSITE and PUBLICATIONS

Pictures and information are offered by partners, cooperating- and professional photographers and licensed pictures of the internet.

It could be the picture and location or accommodation do not actually match. This could be, because the difference in time, season, weather, or because the difference between the many rooms or accommodation on locations.

WindSurfYoga isn't responsible for any of these differences. Possible mistakes in our advertisement, website or promotional material, we will try to recover on our website, but mistakes can always happen. Please tell us so we can correct it. No rights are reserved to this information.

#### PRIVACY

When you fill out a form, request information, enroll for the newsletter or when you book a camp or holiday we need your information.

When you reserve your spot in a camp/holiday through the form online we only need to know your name and your date of birth to confirm a legal participation.

When the process of booking continues we will need more information.

Your information details will be confidential and treated with care. We will not share your information with third parties. Our website can sometimes track your choices and clicks on our pages, we will only use this information to improve our website and service. The information will not be shared with any other site or third party!

#### PRICES

Our prices may vary between bookings, depending on season, demand and fluctuation. It could also happen that we offer last-minute options or a promotion. We try to keep prices as low as possible to let as many people enjoy the good life. This is what we aim for. Most actual prices you will find on the links at our [website!](#)

## BOOKING AND RESERVATION

When you fill out the form on the website or facebook you will reserve a spot in one of our camps/holidays. This is not a definitive position and this is not a booking yet.

To confirm your reservation we will continue the process of booking by email and/or phone. Your booking will be definitive from the moment we receive your first downpayment and your agreement with our terms and conditions.

## PAYMENTS

The downpayment is at least 15% of the price. You can pay this immediately after the booking got confirmed by us. Rest of the budget can be payed within 2 weeks before arrival. If you book within 2 weeks before the start of your camp/holiday we ask you to make a downpayment of 20% and pay everything else at arrival. If you wish to pay the last part on arrival at your windsurfcamp with us you can ask this in your booking.

## CANCELLATION

When you cancel 31 days or more ahead of the start date of your camp/holiday, you will get your money back minus administrative costs(€10,-). Cancellations less than one month ahead you will get back 80% until one week ahead. If you cancel 7 days ahead of your camp/holiday you get 50% back.

Cancellation we accept by email or phone. We accept any cancellation which has been announced within 5 days after the reason for cancellation occurring. Only than and with annulation insurance and with reasonable cause, you are entitled to a (partial)refund of your travel costs.

WindSurfYoga only can take care of a cancellation if it is handed in by the main-responsible booker, by phone or email. Any travel companions aren't necessary responsible and therefor can not report the cancellation

WindSurfYoga will always try to find a proper and comfortable solution, but never can be hold responsible for your cancellation.

## INSURANCE

Be smart and check if watersport activities are covered in your travel insurance. The cooperative school will have insurances for use of teaching and equipment use of students which we relay under.

As our client you are aware that there are risks involved in our activities. Taking part in our windsurfcamp is completely at your own risk. As participant of our windsurfcamp you agree with this statement (terms and conditions) during the booking, not to put the organisation nor cooperative schools responsible for any damage whatsoever, occured, by any cause.

Taking part in our windsurfcamp can only continue after signing or agreeing of this statement by all of the participants in the booking.

## DEPOSIT

Depending on the location and accommodation, we might ask a cash deposit at arrival, this is our safety tool incase (accidental) damage occurs . We will inform you in the booking process if so. You will get your deposit back immediately at checkout.

## MAIN RESPONSIBLE BOOKER

The person booking the camp/holiday, also if this is booked for more than one person, is the main responsible booker.

## UNDERAGED BOOKINGS

Persons under 18yr are considered underaged, when you book and you are under the age of 18 years you agree and state that there is an approval of parents/custody parents. In any case we are not responsible for the underaged participants and always have the right to 'forbid' participation.

## ACCOMMODATION

The prices for accommodation are included in the camp price, this price is based on shared rooms. In case the accommodation has an option for single rooms, an additional price will be asked, if this occurs this will be on the website.

As participant on our holidays you are always responsible for any damage ,to materials, the organisation or third parties involved in the camp, that occurs by the participant. Also you are as participant always responsible for any damage, caused by participant, on the accommodation, furniture and area.

## CHANGES

After we confirmed booking and down payment has been done. You can make changes to your stay until 3 days before arrival, as far as changes are possible. For these changes we charge €5,- changing-administration costs + potential costs which may occur because of the change.

If you want to change anything during our stay with us, that is possible. Just ask us on the spot and we inform you on the costs on the spot.

## CANCELLATION BY ORGANISATION

Camps will start or continue with a minimum count of students, when we don't have enough students or when there is a well found reason, based on rightful ground, WindSurfYoga can cancel or move the camp until a couple days after the planned beginning. Keep this in mind!

## TRAVEL INFORMATION

After we received your down payment and confirmation we will send you about 7 days before arrival the travel information papers. Here you can read all the information concerning your travel and holiday. If you want to receive these documents by post (if possible within time and sendingtime) we charge you €20,- administration-/print-/paper-/transport-costs.

You need to check your tickets and vouchers for having correct information on them. If this information is incorrect please contact WindSurfYoga as soon as possible.

#### TRAVEL DOCUMENTS

It is illegal to travel with an invalid passport or id-card. In some countries you can travel with a passport having at least some months left after the end of your trip. It is your responsibility to be informed and aware of this, as it is your responsibility to have the correct travel documents. WindSurfYoga can't be hold responsible for this.

If you don't have a nationality from any European Union country, you have to check with an embassy from the country of destination if you need a visa.

#### BEHAVIOUR

Any misbehaviour, not following the direction of organisation can dismiss you from participation without refund.

This is always the decision of the organisation.

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#### UNHAPPY OR COMPLAINTS

If you have any complaints on the trip, holiday, camp or if you are unhappy with the accommodation, you need to inform us immediately on location. Or contact us by phone in this case we can immediately take actions. When you tell us afterwards it's often to late to improve or change the situation, so please inform us on time!

#### LANGUAGE

We don't speak nor write mothertongue English, therefor, in case any mistake occurred in the spelling and grammar, please inform us so we can improve. Communication can take place in English, Dutch or Bulgarian.

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If you want to read our Terms & Conditions again you can download them clicking the link on the bottom of our website..

We hope to meet you soon!